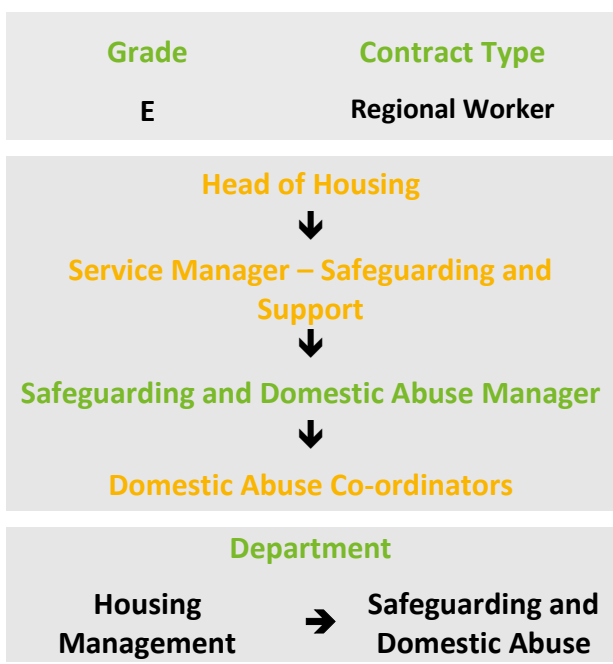


# Safeguarding and Domestic Abuse Manager



**Role Overview**

Managing YHG’s domestic abuse team. Providing specialist advice to YHG colleagues on safeguarding and domestic abuse. Leading on local authority safeguarding and domestic abuse reviews. Delivering training and awareness raising, supporting with the updating of safeguarding and domestic abuse policies, procedures and guidance.

**This post is subject to a BASIC DBS check**

**RESPONSIBILITIES**

- Manage a dispersed team of Domestic Abuse Co-ordinators (DAC), ensuring high-quality case management, accurate records, and compliance with KPIs.
- Audit DA and safeguarding cases, address issues identified and use lessons learnt and customer feedback to improve services.
- Work with repairs team to ensure target hardening and emergency repairs met delivery targets.
- Provide specialist advice to colleagues on high risk/ complex safeguarding cases, escalating where appropriate.
- Act as SME for all aspects of safeguarding advising YHG on best practice, legislative change and sector developments.
- Lead on local authority safeguarding and DA case reviews (e.g. Safeguarding Adult, Homicide reviews).
- Support with developing and updating relevant policies and procedures.
- Develop and deliver awareness campaigns for YHG colleagues on safeguarding and DA.
- Train and support YHG DA and safeguarding champions.

**Our values**

**Honest & Reliable**  
We are authentic, open and dependable; and we do what we say we'll do.

**Caring**  
We show kindness and consideration to our customers and each other.

**Respectful & Fair**  
We listen to people, and strive for equity and inclusivity in all that we do.

**Through our passion for housing, more people have a safe place to call home**

## STRENGTHS

- ✓ Resilience and flexibility
- ✓ Skilled relationship and partnership building
- ✓ Excellent communication skills
- ✓ Negotiation and Problem solving skills
- ✓ Analytical with an eye for detail
- ✓ Empathetic and customer focused

## ESSENTIAL REQUIREMENTS

- ✓ In- depth understanding of safeguarding and ability to advice on complex cases
- ✓ In-depth understanding of domestic abuse and ability to advise on complex cases
- ✓ Line management experience
- ✓ Ability to produce complex report and case chronologies
- ✓ Ability to represent YHG at stakeholder panels and meetings
- ✓ Ability to remain customer focus and trauma informed

## BENEFICIAL TO THE ROLE

- ✓ Establish and maintain key stakeholder relationships- attending local authority partnership board meetings.
- ✓ Develop and deliver safeguarding and DA training and awareness to YHG colleagues across the business.
- ✓ Undertake additional duties appropriate to the role and/or grade.