

## ROLE PROFILE

# DevOps Delivery Manager

**Grade**

**D**

**Contract Type**

**Home Worker 1**

**Head of ICT Operations**



**ICT Applications & Digital Manager**



**DevOps Delivery Manager**



**Developers / Application specialists**

**Department**

**Information  
Comms & Tech**



**ICT Operations**

## Role Overview

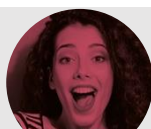
As an agile expert you would be managing multiple complex projects, to deliver technical solutions via a multi-disciplinary DevOps team. The role involves working closely with business stakeholders to deliver transformational change by refining user stories and feeding these into the DevOps process.

The role includes a level of system support and line management

## RESPONSIBILITIES

- Work with business analysts, product owners and stakeholders to define the roadmap for business areas and refine the user stories.
- Lead the collaborative, dynamic planning process prioritizing the work that needs to be done against the capacity and capability of the team.
- Ensuring the technical design is documented prior to commencing sprints
- Providing high level estimates for requests for work and new project requirements
- Management of development sprints, operating as the scrum master
- Ensuring governance and change control processes are adhered to and managed
- Overseeing the build, package release and deployment processes
- Working closely with the QA/test team to ensure the quality of any delivery
- Delivering system changes using the agile methodology, learning & iterating frequently.
- Embed, operate & continuously improve our DevOps Principles & processes, undertaking appropriate collaboration and external research to inform improvements.
- Implement and ensure sufficient governance in the development lifecycle
- Management of 3rd party suppliers in support of the delivery of development related works.
- Matrix-managing of a multidisciplinary scrum team
- Line management of developers and application specialists
- Ensure all changes are built to an appropriate level of quality for each stage of our delivery process.

## Our Values & Competencies



**PASSION**



**PRIDE**



**CREATIVITY**



**ACCOUNTABILITY**

Creating more places for people to thrive and be recognised as a sector leading landlord

- Actively participating in the Delivery Manager community, sharing and re-applying skills and knowledge and bringing in best practice.
- Coaching the team in Agile and DevOps, enabling the capability of rapid deployment of applications using automated deployment.
- Mentor and support team members in the Applications and DevOps team
- Deputise for the Applications and Digital Manager as required
- Undertake additional duties appropriate to the role and/or grade.

## STRENGTHS

- ✓ Excellent communication & collaboration skills
- ✓ Managing 3rd parties
- ✓ Matrix-managing a multidisciplinary team
- ✓ Ability to be able to context switch and manage multiple priorities

## ESSENTIAL REQUIREMENTS

- ✓ Experience in Agile Project Management methodologies
- ✓ Experience in open source and cloud technologies
- ✓ A background in software delivery either as a BA/software engineer/ solutions architect
- ✓ Experience with Microsoft tech stack, integration services, Dynamics CRM, .Net, C#, TDD
- ✓ Exposure to a DevOps culture practicing CD/CI and the associated tool set.
- ✓ Bachelor's degree in a technology field, or equivalent work experience
- ✓ Experience in delivering digital services
- ✓ Scrum Manager qualification

## BENEFICIAL TO THE ROLE

- ✓ Social Housing experience
- ✓ People management experience

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