

# Grounds Maintenance Operative



## Role Overview

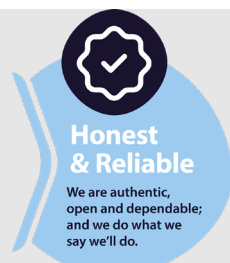
As a Grounds Maintenance Operative, you will be working as part of a team to deliver a wide range of high-quality landscape maintenance and improvement works. This will involve undertaking direct site-based maintenance works as part of a cyclical grounds' maintenance rota.

You will use your previous experience to deliver grounds maintenance to Your Housing Group's customers, ensuring the highest standards of quality, safety and customer care at all times.

## RESPONSIBILITIES

- Undertaking grounds maintenance and horticultural related tasks on Estates and Schemes to YHG specifications and agreed timescales.
- Carrying out grass cutting, shrub pruning, weed control and removing litter, as per the specification along with responsive ad-hoc estate work as required e.g. fly tip removal as required.
- To conduct high-quality landscape maintenance and improvement works to plans and schedules, as instructed by Supervisor and management team.
- Ensure that all reporting and recording procedures are followed; records are kept accurately and returned promptly as required.
- Ensure all machinery, tools and equipment are maintained in good and safe working order.
- Ensure all work sites are maintained to a high safety standard for staff, customers and the general public and that all works undertaken are in accordance with risk assessments and Fix360 policies and procedures.

## Our values



Creating more places for people to thrive and be recognised as a sector leading landlord

- Be responsible for the security of the equipment whilst on site.
- Act professionally, representing YHG, and dealing with customer enquiries while on site.
- Removing flytipping from YHG estates and assisting the clearance and cleaning team in emptying/cleaning void properties and tidying void gardens so they meet the void standards.
- Undertake additional duties appropriate to the role and/or grade.

## STRENGTHS

- ✓ Knowledge of the landscape and/or horticultural sectors and industry best practices.
- ✓ The ability to demonstrate great teamwork.
- ✓ Clear and articulate communication skills, both written & verbal.
- ✓ Open minded attitude; happy to help with a wide variety of ad hoc tasks.
- ✓ Ability to work autonomously with minimal supervision
- ✓ Excellent relationship building skills.

## ESSENTIAL REQUIREMENTS

- ✓ Experience of working in the landscape and/or horticultural sectors.
- ✓ A good understanding of health and safety, and experience of following risk assessment and being vigilant to potential hazards.
- ✓ Full UK driving license
- ✓ Proven excellent customer service skills.
- ✓ Experience in use of powered landscaping equipment.
- ✓ Working in a team.

## BENEFICIAL TO THE ROLE

- ✓ Full UK Driving License & use of a vehicle
- ✓ Recognised industry training e.g., Lantra.
- ✓ Social Housing experience
- ✓ PA1 & PA6 Certificates.
- ✓ NVQ Level 2 in Amenity Horticulture or equivalent.
- ✓ Grounds maintenance/cleaning experience