

Heat Network & Energy Lead

Grade

D

Head of Asset Strategy & Sustainability



Energy & Sustainability Manager



Heat Network & Energy Lead



(Future) Heat Network Team

Department

Department -
Asset Strategy



Team - Energy &
Sustainability

Role Overview

The Heat Network & Energy Lead is responsible for overseeing YHG's group utility requirements, and the regulatory management, operation, and optimisation of communal heating and power systems.

This role ensures our residents receive reliable, efficient, and sustainable heating and utility services while maintaining compliance with all relevant regulations.

This post is subject to a BASIC DBS check.

RESPONSIBILITIES

- ✓ Oversee the daily operations of communal and district heating systems in line with regulatory requirements, including new Ofgem customer protection and minimum technical standards.
- ✓ Assist with the development and implementation of contingency plans for utility/heating/power system failures and emergencies.
- ✓ Assist and influence the procurement of new utility contracts.
- ✓ Assist with the development and implementation of heat network, communal energy and utility strategies, policies, and processes.
- ✓ Manage and oversee the group's utility accounts, including electricity, water, and gas, and maintain close relationships with YHG's energy brokers.
- ✓ Keep abreast of changes to legislation and standards and implement necessary adjustments to operations and policy.
- ✓ Continually review grant funding opportunities and assist with bid writing processes.
- ✓ Monitor and analyse energy consumption and utility performance data to identify areas for improvement and cost savings.
- ✓ Lead initiatives to improve communal energy efficiency, such as upgrading equipment, installing energy-saving technologies, and promoting sustainable practices.
- ✓ Engage with customers and key stakeholders, and address and resolve any service-related complaints or concerns.
- ✓ Undertake additional duties appropriate to the role and/or grade.

Our values

Honest & Reliable
We are authentic, open and dependable; and we do what we say we'll do.

Caring
We show kindness and consideration to our customers and each other.

Respectful & Fair
We listen to people, and strive for equity and inclusivity in all that we do.

Through our **passion** for housing, more **people** have a **safe** place to call home

STRENGTHS

- ✓ Strong problem-solving skills
- ✓ Demonstrable ability to effectively engage with business stakeholders within the organisation.
- ✓ Clear and articulate communication skills, both written & verbal.
- ✓ Excellent IT skills with proficiency in Microsoft Office.
- ✓ Ability to work autonomously with minimal supervision.
- ✓ Excellent relationship building skills.

ESSENTIAL REQUIREMENTS

- ✓ Comprehensive technical knowledge of domestic and commercial heating/HVAC and power systems.
- ✓ In-depth knowledge & understanding of heat network, utility and housing regulations.
- ✓ Ability to analyse system performance and produce optimisation plans.
- ✓ Full UK Driving Licence.
- ✓ Educated to Degree level or similar in a related technical discipline, ideally mechanical engineering, energy management or facilities management.
- ✓ Experience delivering capital investment programmes and managing suppliers.
- ✓ Strong understanding of energy procurement and market trends.

BENEFICIAL TO THE ROLE

- ✓ Experience with renewable energy and low carbon heat technologies.
- ✓ Use of own vehicle.
- ✓ Social Housing experience.
- ✓ Good general technical knowledge of buildings and building regulations.
- ✓ Experience with M&E compliance.
- ✓ Experience managing people and teams.