

## ROLE PROFILE

# Roofer

**Contract Type**      **Regional Worker**

**Director of Assets**



**Head of Repairs & Maintenance**



**Contract Manager**



**Multiskilled Responsive Repairs Team**

**Department**

**Asset Management** → **Repairs Team**

## Role Overview

Carrying out Roofing work on maintenance, major and minor construction work, ensuring all work undertaken is completed with due regard for quality, productivity, and safety also covering Damp and mould repairs

May be required to participate in the 'on call' rota for Your Housing Group, covering emergency out of hours repairs.

## RESPONSIBILITIES

- Travel to designated properties, undertaking and completing work of all aspects of Roofing / damp and mould works as directed by your line manager, Supervisor, or scheduler.
- Ensure that all working at height mandatory equipment is used to manufacturers guidance and training.
- Undertake all types of repairs, maintenance, refurbishment including damp and mold in a multiskilled environment to several key trade disciplines.
- Complete all tasks to an agreed quality, standard and timescale.
- Always adhere to all safe systems of work and fully comply with Groups policies and procedures in regard to Health and safety.
- Ensure all IT devices and works issued are completed with full job-related information.

## Our values



**Honest & Reliable**

We are authentic, open and dependable; and we do what we say we'll do.



**Caring**

We show kindness and consideration to our customers and each other.



**Respectful & Fair**

We listen to people, and strive for equity and inclusivity in all that we do.

Creating more places for people to thrive and be recognised as a sector leading landlord

- Undertake appropriate training in line with the role.
- Carry out any other reasonable duties which may be identified by your manager.
- Carry out all defects works within own capability.
- Comply with all Group Policies and procedures.
- Liaise with customers, colleagues, other trades, and Sub- contractors/ suppliers to complete all tasks to a high standard

## STRENGTHS

- ✓ Organisational skills and ability to prioritise a busy and reactive workload
- ✓ Ability to be positive and flexible
- ✓ Ability to communicate effectively with colleagues and customers
- ✓ Ability to work alone and as part of a team

## ESSENTIAL REQUIREMENTS

- ✓ Experience of completing and delivering response repairs and maintenance works
- ✓ Full UK driving license
- ✓ Ability to demonstrate commercial acumen to aid decision making
- ✓ Experience working at height on Scaffold, MEWPS and other Ladder safety systems.
- ✓ Relevant sector knowledge

## BENEFICIAL TO THE ROLE

- ✓ Able to use Technology such as mobile phones and PDAs.
- ✓ Experience and knowledge of using Key Performance indicators
- ✓ Proficient in the use of Microsoft office applications
- ✓ Social Housing experience