

Environmental Services Operative



Role Overview

During the grass cutting season, you will be working as part of a team to deliver a wide range of high-quality landscape maintenance and improvement works. This will involve undertaking direct site-based maintenance works as part of a cyclical grounds' maintenance rota.

In the winter you will assist on the repairs side of the business in various ad hoc works as listed in the job description.

RESPONSIBILITIES

- Undertaking grounds maintenance and horticultural related tasks on Estates and Schemes to YHG specifications and agreed timescales.
- Carrying out grass cutting, shrub pruning, weed control and removing litter, as per the specification along with responsive ad-hoc estate work as required e.g. fly tip removal as required.
- To conduct high-quality landscape maintenance and improvement works to plans and schedules, as instructed by Supervisor and management team.
- Ensure that all reporting and recording procedures are followed; records are kept accurately and returned promptly as required.
- Ensure all machinery, tools and equipment are maintained in good and safe working order.
- Ensure all work sites are maintained to a high safety standard for staff, customers and the general public and that all works undertaken are in accordance with risk assessments and Fix360 policies and procedures.
- Be responsible for the security of the equipment whilst on site.
- Act professionally, representing YHG, and dealing with customer enquiries while on site.
- Removing flytipping from YHG estates and assisting the clearance and cleaning team in emptying/cleaning void properties and tidying void gardens so they meet the void standards.

Our values

Honest & Reliable
We are authentic, open and dependable; and we do what we say we'll do.

Caring
We show kindness and consideration to our customers and each other.

Respectful & Fair
We listen to people, and strive for equity and inclusivity in all that we do.

- Carrying out mould washes in customer properties; internal and external painting; helping with cyclical works such as gutter clearance, and fascia/soffit wipe downs. Assisting as a second man on general repairs.
- Undertake additional duties appropriate to the role and/or grade.

STRENGTHS

- ✓ Knowledge of the landscape and/or horticultural sectors and industry best practices.
- ✓ The ability to demonstrate great teamwork.
- ✓ Clear and articulate communication skills, both written & verbal.
- ✓ Open minded attitude; happy to help with a wide variety of ad hoc tasks.
- ✓ Ability to work autonomously with minimal supervision
- ✓ Excellent relationship building skills.

ESSENTIAL REQUIREMENTS

- ✓ Experience of working in the landscape and/or horticultural sectors.
- ✓ A good understanding of health and safety, and experience of following risk assessment and being vigilant to potential hazards.
- ✓ Full UK driving license
- ✓ Proven excellent customer service skills.
- ✓ Experience in use of powered landscaping equipment.
- ✓ Handy person type skills.

BENEFICIAL TO THE ROLE

- ✓ Full UK Driving License & use of a vehicle
- ✓ Recognised industry training e.g., Lantra.
- ✓ Social Housing experience
- ✓ PA1 & PA6 Certificates.
- ✓ NVQ Level 2 in Amenity Horticulture or equivalent.
- ✓ Grounds maintenance/cleaning experience