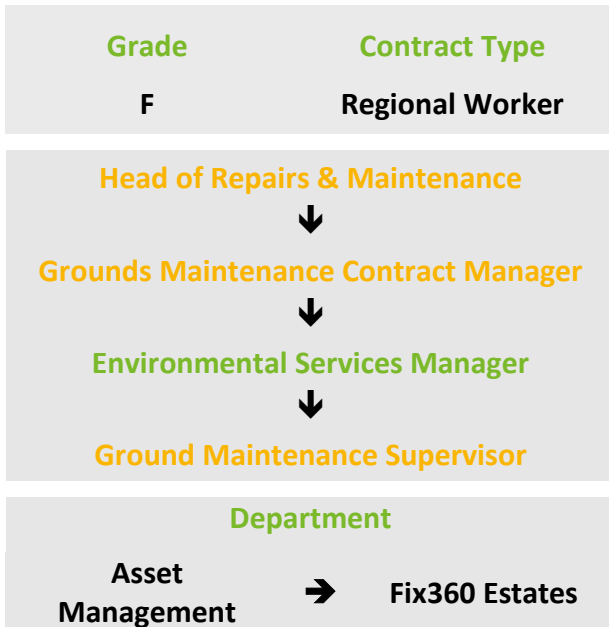


Environmental Services Manager



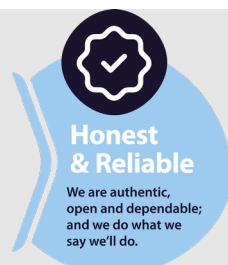
Role Overview

Support the Contract Manager in managing the delivery and subcontractor management of ground maintenance works, tree works, communal cleaning, pest control, clearance and fly tipping for Group properties. This includes leading an inhouse team to carry out ground maintenance works to standards, timescales, frequencies, and budget with a priority on the health, safety, and wellbeing of staff, public and tenants, customer satisfaction and cost reduction.

RESPONSIBILITIES

- Prioritising H&S at the forefront of all operations. Ensuring all plant and machinery is serviced, compliant and safe to use.
- Managing the inhouse Grounds Maintenance team based in St Helens.
- Manage the performance of Subcontractors (grounds maintenance, cleaning, tree works and pest control).
- Assist new start up contract or activity when required.
- Assist with financial planning, budget setting and budget optimisation and then monitor and control the budget within area of responsibility.
- Effectively addressing and resolving complaints and customer enquiries.
- Ensuring all records are maintained and up to date.
- Provide information to key stakeholders as required, including the Contract Manager, to support performance reviews and decision making.
- Recommending GM works to improve the general landscape of YHG properties.
- Undertake additional duties appropriate to the role and/or grade.

Our values



Creating more places for people to thrive and be recognised as a sector leading landlord

STRENGTHS

- ✓ Problem solving, ensuring policies are followed
- ✓ Demonstrable ability to effectively engage with business stakeholders within the organisation
- ✓ Clear and articulate communication skills, both written & verbal
- ✓ Excellent IT skills with proficiency in Microsoft Office
- ✓ Ability to work autonomously with minimal supervision
- ✓ Excellent relationship building skills

ESSENTIAL REQUIREMENTS

- ✓ Knowledge of running a Grounds Maintenance contract including understanding of relevant legislation
- ✓ Proven experience of managing teams
- ✓ Writing risk assessments
- ✓ Experience across environmental services
- ✓ GCSE Maths and English (or equivalent) plus IOSH or suitable Managing Safely training/knowledge
- ✓ Full UK Driving Licence

BENEFICIAL TO THE ROLE

- ✓ Tree/pest control/cleaning experience
- ✓ Social Housing experience
- ✓ Previous use of AccuServ, FLS or GIS
- ✓ Relevant Grounds Maintenance qualification

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